



SERVICE TIP	
PRODUCT:	DLP
BULLETIN NUMBER:	ASC200500201001
BULLETIN DATE:	02/01/2005
MODELS:	HLP4663WX HLP4674WX HLP5063WX HLP4667WX HLP5067WX HLP5085WX HLP5663WX HLP5667WX HLP5685WX HLP6163WX HLP6167WX
Chassis	L62B, L64A

**SUBJECT:** Audio Video sync problem

**SYMPTOM:** Audio and Video are out of sync when using optical output from a Scientific Atlanta HD cable box to a home theater.

**REPAIR:** Correct set up of the Scientific Atlanta cable box

**PROCEDURE:** Verify the customer's Scientific Atlanta HD cable box is set up to output a 720p signal when using the optical output to a home theater this resolution provides better audio video sync.

**Note:** Consult the Samsung Service Website at ([www.samsungasc.com](http://www.samsungasc.com)) for the Service Manual and other information on this product.